

# **2020 Registration and Payment Policies**

# Deposit:

A **non-refundable**, **non-transferable** \$50 per ticket deposit must be received by Partnership for Youth no later than two weeks from the date of group registration. Tickets will be canceled for non-payment after two weeks. Ticket reinstatement is subject to availability and will be billed at the current ticket price as of the date of reinstatement. Payment may be made by mailing a check to the Partnership for Youth office or by major credit card online or over the phone. Payments made by mail must be postmarked no later than two weeks from the date of registration to avoid cancelation or ticket price increase.

# **Tiered Pricing:**

Partnership for Youth 2020 Tiered Conference Pricing structure is as follows:

Early Bird Registration: Register between November 13, 2019 – January 15, 2020.

Regular Registration: Register between January 16, 2020 – June 1, 2020.

Late Registration: Register after June 1, 2020.

Deposits must be received by Partnership for Youth no later than two weeks from the date of group registration to hold the ticket price. Payments made by mail must be postmarked no later than two weeks from the date of registration. Tickets added to your group are billed at the current price as of the date of the addition.

# **Deadlines and Cancelations:**

The final payment deadline for all 2020 conferences is Monday, June 1, 2020. If the outstanding balance is not paid in-full (or postmarked) by June 1, the tickets will billed under the Late Registration price. Groups that have not paid in full by the deadline and choose to drop tickets or cancel will be held responsible for paying the full balance for all tickets reserved as of June 1, 2020.

# Dropping tickets on or before June 1, 2020:

Tickets dropped on or before June 1, 2020, will not require payment of the balance. If full payment has already been made a refund will be issued, less the \$50 deposit per ticket. Refunds will be issued by our office after the conference. To drop tickets, please contact the Partnership for Youth office.

# Dropping tickets after June 1, 2020:

No refunds will be issued for tickets dropped after June 1, 2020. To drop tickets, please contact the Partnership for Youth office.

#### Adding tickets to your group on or before June 1, 2020:

Tickets can be added to your group based on availability and are subject to the current price as of the date of the addition. The non-refundable, non-transferable \$50 per ticket deposit must be received by Partnership for Youth no later than two weeks from the date of the addition. Additional tickets will be canceled for non-payment after two weeks. Final payment due date of June 1, 2020 will apply to any additions. To add tickets, please contact the Partnership for Youth office.

#### Adding tickets to your group after June 1, 2020:

Tickets can be added to your group, based on availability, until the individual registration deadline date, one month before the conference. All tickets added after June 1, 2020 must be paid in-full no later than two weeks from the date of the addition and will be billed at the "Late Registration" price. Tickets will be canceled for non-payment after two weeks. To add tickets, please contact the Partnership for Youth office.

Note: Partnership for Youth reserves the right to limit or deny additions at any time after June 1, 2020.

#### Waiting List:

Once a conference is sold out a wait list is started. Ticket requests will be fulfilled in the order they were received.

# Ticket Transfers:

Partnership for Youth does not allow tickets to be bought for and/or sold to, transferred to or shared across groups.

#### Individual Registrations:

In order to accommodate special needs and site-specific housing requests, all individual participants must be registered with your group online **no later than one month prior to the conference start date**.

Any tickets purchased by your group but not designated to an individual by this time will be dropped from your registration. No refunds or transfers will be issued. Partnership for Youth reserves the right to reinstate tickets on a case-by-case basis. Contact the Partnership for Youth office for more information.

#### Changes to Individual Registrations:

It is the desire of Partnership for Youth to be as accommodating as possible; however, many factors impact our ability to allow for certain last-minute changes. In order to accommodate special needs and site-specific housing requests, any changes to individual registrations, including swapping out participants, are highly discouraged after the individual registration deadline date, one month out from the conference.

Changes will be considered on a case-by-case basis. Please contact the Partnership for Youth office for more information.